



**Homeless Services**

City of Santa Monica®

**Referral Guide:**  
Emergency, Showers, Shelter, Substance Abuse, Mental Health, Medical, Women, Veterans



# Good To Know...

## Important Telephone Numbers to Keep on Hand

- If you or someone else is having an EMERGENCY, you should dial..... 9-1-1
- If you see someone engaged in ILLEGAL ACTIVITIES right at this moment, you can dial Police Dispatch at.... (310) 458-8491
- For follow-up to ONGOING HOMELESS-RELATED issues, you can leave a message for the HLP (Homeless Liaison Program) Team Police Officers..... (310) 458-8953
- If you are a PROPERTY OWNER, you can file a Trespass Letter with the Police so they can enforce the trespass law on your behalf. Call..... (310) 458-8953
- To request STREETLIGHT REPAIR, you can dial..... (310) 458-8528
- For TRASH/ALLEY issues, you can dial..... (310) 458-2223
- For other matters, you can dial.....(310) 458-8701 or (310) 458-8411 (City Hall Info)

*\*\*Remember, whenever you are communicating with the Police, always provide as much detail as possible and state whether or not you would like the responding officer(s) to come to your door and speak with you about the incident.\*\**



# We're In It Together

- If you see a homeless person who looks like he or she could use immediate attention, please don't ignore it. By calling the police/paramedics, you are taking the first step in linking people to much needed services and housing.  
Call: 9-1-1 or SMPD Dispatch at (310) 458-8491
- If you see a homeless person in the same place regularly and think he or she might benefit from social services, you can leave a detailed message (place, usual times, description) for:
  - Homeless Liaison Program (HLP) Police Officers (310) 458-8953
  - OPCC Adult Outreach Team (310) 508-7943
- Get involved! Instead of giving handouts, consider donating to a local social service agency or volunteering your time. To find out more, visit the Westside Shelter and Hunger Coalition website at <http://www.westsideshelter.org>
- If you would like to share your ideas on the problem of homelessness or ask questions, call (310) 458-8701 or visit the Human Services Division website at <http://santa-monica.org/hsd>



## We're In It Together

- Emergency 9-1-1
- SMPD Dispatch (310) 458-8491
- Homeless Liaison Project Police Officers (310) 458-8593
- OPCC Outreach Team (310) 508-7943
- Westside Shelter and Hunger Coalition (310) 314-0071
- Human Services Division <http://santa-monica.org/hsd>

### Emergency

- Food, storage, and washers:
- SHWASHLOCK: (310) 581-9825; 505 Olympic Blvd.
  - St. Joseph Center: (310) 399-6878; 373 Rose Ave., Venice
  - Access Center: (310) 450-4050; 1616 7<sup>th</sup> St.

### Showers

- SHWASHLOCK: (310) 581-9825; 505 Olympic Blvd.; Walk-ins M-F 10am-1pm/S&S 11am-2pm
- St. Joseph Center: (310) 399-6878; 373 Rose Ave., Venice; M, T, Th 7:30am-4:30pm/ W 7:30am-12pm/ F 7:30am-3:30pm
- Access Center: (310) 450-4050; 1616 7<sup>th</sup> St.; M, W, Th, F 9am-12pm/ M-F 1pm-4pm/ Sat. 9am-11am

### Substance Abuse

- If you are ready to get help with substance abuse, the CLARE Foundation can help:
- (310) 314-6214; 911 Pico Blvd.

### Shelter

- Full service case management to help get you into emergency shelter:
- OPCC Access Center: (310) 450-4050; 1616 7<sup>th</sup> St.
  - St. Joseph Center: (310) 399-6878; 373 Rose Ave., Venice

### Mental Health

- If you are ready to get help with mental illness, Step Up on Second can help:
- (310) 394-6889; 1328 2<sup>nd</sup> St.

### Medical

- Venice Family Clinic: (310) 392-8636; 604 Rose Ave., Venice
- Common Ground: HIV/AIDS Services; (310) 314-5480; 2012 Lincoln Blvd.

### Women

- Daybreak Day Center for homeless women with mental illness: (310) 393-4344; 1614 Ocean Ave.

### Veterans

- New Directions substance abuse program:  
Men: (310) 914-4045;  
11303 Wilshire Blvd. #116, Los Angeles  
Women: (310) 390-4771; call 24/7